

PERSONNEL AND SERVICES RATES

VANCOUVER CONVENTION CENTRE

PERSONNEL AND SERVICES RATES

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AUDIO & VISUAL SERVICES

PERSONNEL AND SERVICES RATES
AUDIO & VISUAL SERVICES

INTRODUCTION

Avera Audiovisual partners with clients to deliver exceptional event experiences through professional production, innovative technology, and outstanding service. From corporate meetings and conferences to galas, tradeshows, government events, and large-scale productions, our team works closely with organizers to ensure every event runs seamlessly and leaves a lasting impression.

More than an audiovisual provider, Avera becomes an extension of your event team. We combine technical expertise, thoughtful planning, and responsive support to develop solutions that align with your objectives, venue requirements, audience expectations, and budget.

With operations across Canada and the resources to support events of any size, Avera delivers scalable solutions ranging from simple meeting room setups to complex multi-room conferences, live broadcasts, and large-format productions. Our services include audio, video, staging, lighting, LED displays, live streaming, simultaneous interpretation, content management, and on-site technical support. Each year, we support thousands of successful events, driven by our commitment to reliability, professionalism, and exceptional client service.

OUR PEOPLE

Our team of project managers, technicians, operators, and production specialists bring decades of experience supporting events of all sizes across Canada. We are known for our expertise, responsiveness, and commitment to finding practical solutions for every event.

From initial planning through on-site execution, we work closely with organizers to deliver a seamless experience for presenters, attendees, and event stakeholders. We understand that every event has unique requirements, and we take pride in managing the details that contribute to a successful outcome.

OUR EQUIPMENT

Avera maintains one of Canada's most extensive inventories of professional audiovisual technology, supported by dedicated in-house technical, engineering, and service teams. Our investment in leading-edge equipment allows us to provide reliable, scalable solutions for events of every size.

Our product offerings include:

Video

- Theatrixx 2.6mm LED video wall systems
- Barco UDM-4K22 & UDM-4K30 3-chip laser projectors
- Standard widescreen and ultra-wide projection systems up to 160' wide
- Barco Event Master image processing and screen management systems
- Dataton WATCHOUT media server solutions
- Sony and Blackmagic URSA broadcast camera systems with lenses up to 90x

Audio

PERSONNEL AND SERVICES RATES

AUDIO & VISUAL SERVICES

- Shure Axient Digital and ULX-D wireless microphone systems
- Meyer Sound professional line array systems (M'elodie, MINA, LINA)
- Yamaha QL5, QL1, and LS9 digital audio consoles

Simultaneous Interpretation

- ISO 4043-compliant Bosch multilingual interpretation and wireless distribution systems

Presenter Support

- Professional confidence monitor systems
- Presentation remote controls
- Speaker timing and cueing systems

This equipment list represents only a small portion of our available inventory. Our team will recommend the most appropriate solution based on your event requirements, venue, audience size, and production goals.

AUDIOVISUAL SERVICE RATES

Rate per Hour	
Pre-Production	$155.00
Production Management	$150.00
Level 1 Technical Operator	$124.00
Level 2 Technical Operator	$108.00
General Technician	$98.00

OVERTIME RATES

Rate per Hour	
Overtime Rate – after 8 hours	1.5 times booked rate
Overtime Rate – after 12 hours	2 times booked rate

PERSONNEL AND SERVICES RATES
AUDIO & VISUAL SERVICES

Midnight to 06:00	2 times booked rate
Canadian Statutory Holidays	1.5 times booked rate for hours 1-8

CONTACT

Rates are subject to change without notice and are subject to applicable taxes. Please contact Avera Audiovisual at vccinquiries@averaAV.com or 604 647 7280 for a customized quote.

COMPRESSED AIR SERVICES

PERSONNEL AND SERVICES RATES
COMPRESSED AIR SERVICES

INTRODUCTION

All compressed air services are sold on a per booth/exhibitor basis and prices are per Event. Compressed air services are only available in the West Exhibit Halls. Prices are subject to change without notice and are subject to applicable taxes.

COMPRESSED AIR EQUIPMENT

Standard Installations (Exhibit Halls)	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Compressed Air – First Connection for ¼" Quick Connect fitting* (West Exhibit Halls)	$879.50	$1,011.50	By quote
Compressed Air – Additional Connection within 5' for ¼" Quick Connect fitting* (West Exhibit Halls)	$444.00	$510.50	By quote

Note: Compressed air services are only available in the West Exhibit Halls.

*Please add a minimum of 2 hours labour for installation and dismantle of any compressed air connection with hose size rated 5/16", 3/8" or 1/2". Sizes not listed are not compatible.

COMPRESSED AIR SERVICES STAFF

Compressed Air Services Staff	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Technician	$182.50	$210.00	$274.00
Standby Technician	$182.50	$210.00	$274.00

Note: 4 hour minimum call for Technicians.

CONTACT

PERSONNEL AND SERVICES RATES
COMPRESSED AIR SERVICES

Please contact your Event Manager or Exhibit Services add at 604 647 7480 or exhibitservices@vancouverconventioncentre.com for more information.

ELECTRICAL SERVICES

PERSONNEL AND SERVICES RATES
ELECTRICAL SERVICES

INTRODUCTION

All electrical services are provided per Event or booth space and include one installation and removal. Prices are subject to change without notice and are subject to applicable taxes. For outdoor electrical or overhead electrical requirements, please speak to our Event Manager for options and pricing. For custom electrical layouts in booths or meeting rooms, electrical labour may be required.

TEMPORARY POWER

Power Requirement	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
BASIC POWER			
15 Amp 120 Volt 1500 Watt Outlet (standard household circuit)	$160.00	$184.00	$240.00
20 Amp 120 Volt 2000 Watt Outlet (standard household circuit)	$233.50	$268.50	$350.50
EXHIBIT POWER			
Exhibitor 15 Amp 120 Volt 1500 Watt Outlet	$165.00	$189.50	$247.50
PRODUCTION POWER*			
20 Amp 120/208 Volt Single Phase Outlet	$318.50	$366.50	$478.00

PERSONNEL AND SERVICES RATES

ELECTRICAL SERVICES

20 Amp 120/208 Volt 3 Phase Outlet	$484.00	$556.50	$726.00
30 Amp 120/208 Volt Single Phase Outlet	$383.50	$441.00	$575.50
30 Amp 120/208 Volt 3 Phase Outlet	$561.00	$645.00	$841.50
50 Amp 220 Volt Range Outlet	$520.00	$598.00	$780.00
60 Amp 120/208 Volt Single Phase Outlet	$656.50	$755.00	$985.00
60 Amp 120/208 Volt 3 Phase Outlet	$840.00	$966.00	$1,260.00
100 Amp 120/208 Volt Single Phase Outlet	$987.50	$1,135.50	$1,481.50
100 Amp 120/208 Volt 3 Phase Outlet	$1,155.50	$1,329.00	$1,733.50
Outdoor Electrical **Please speak to your Event Manager**	On Request	On Request	On Request
Over 100 Amps **Please speak to your Event Manager**	On Request	On Request	On Request

PERSONNEL AND SERVICES RATES

ELECTRICAL SERVICES

Note: Purchased power is dropped at the rear of the exhibit booths.

Minimum order per booth or exhibitor is a 15 Amp 120 Volt 1500 Watt Outlet.

Power conditioning and spike protection are the responsibility of the exhibitor.

Move-ins scheduled longer than 72 hours will have electrical assistance available on a quoted basis.

***A 25% discount will apply to Production Power required for Vancouver Convention Centre's Official Supplier of Audiovisual Services, Avera Audiovisual.**

ELECTRICAL EQUIPMENT RENTAL

Electrical Equipment	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
4.6m (15') Extension cord*	$22.00	$25.50	$33.00
7.6m (25') Extension cord*	$36.50	$42.00	$55.00
Power bar with surge suppressor*	$38.00	$43.50	$57.00

*Does not include installation, labour or power supply.

ELECTRICAL SERVICES STAFF

Electrical Services Staff	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Electrician Labour	$182.50	$210.00	$274.00

PERSONNEL AND SERVICES RATES

ELECTRICAL SERVICES

Standby Electrician Labour	$182.50	$210.00	$274.00

Note: 4 hour minimum call for Electricians. Standby Electricians are required for Film Shoots and Special Events.

CONTACT

Please contact your Event Manager or Exhibit Services add at 604 647 7480 or exhibitservices@vancouverconventioncentre.com for more information.

EQUIPMENT RENTAL & OPERATOR SERVICES

PERSONNEL AND SERVICES RATES
EQUIPMENT RENTAL & OPERATOR SERVICES

INTRODUCTION

Rates may change based upon room rental charges. Prices are subject to change without notice and are subject to applicable taxes.

SETUP EQUIPMENT

Rate per Event	
Lectern	$95.50
Dance Floor | 4'x4' sections, per section (up to a maximum of 224 sections / 60'x56')	$10.50
4' x 8' Riser (per section) 32" – 48" high	$97.00
6' x 8' Riser (per section) 16" – 24" high	$97.00
Draw Barrel	$35.00
Easel 5'10"	$35.00
Flipchart (includes paper & pens)	$52.50
Whiteboard / Cork Board (includes pens & tacks)	$35.00
Table with Linen & Skirting (6' table, 8' table, cocktail round, or 66" round)	$82.50
Rope & Stanchion (6' section)	$19.50

* Does not include installation, labour, or power supply.

MOBILE EQUIPMENT

PERSONNEL AND SERVICES RATES

EQUIPMENT RENTAL & OPERATOR SERVICES

Mobile Equipment	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Forklift & Operator*	$184.00/hr	$211.50/hr	$276.00/hr
Scissor/Boom Lift & Operator*	By quote	By quote	By quote

Rate per Hour	
Overtime Rate – after 8 consecutive hours	1.5 times booked rate
Overtime Rate – after 12 consecutive hours	2 times booked rate
Canadian Statutory Holidays	1.5 times booked rate

Note: 4 hour minimum call for Mobile Equipment & Operators.

*Only authorized Vancouver Convention Centre personnel may operate forklifts and scissor/boom lifts.

CONTACT

Please contact your Event Manager for more information.

EVENT STAFF & SERVICES

PERSONNEL AND SERVICES RATES
EVENT STAFF & SERVICES

INTRODUCTION

Prices are subject to change without notice and are subject to applicable taxes.

LABOUR

	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
General Labour	$83.00/hr	$95.50/hr	$124.50/hr
Supervisor/Operator without a machine	$108.50/hr	$125.00/hr	$163.00/hr

MISCELLANEOUS

	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Event Host	$45.50/hr	$52.50/hr	$68.50/hr
Coat Check Staff	$45.50/hr	$52.50/hr	$68.50/hr

SECURITY

	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Supervisor	$54.00/hr	$62.00/hr	$108.00/hr

PERSONNEL AND SERVICES RATES

EVENT STAFF & SERVICES

Occupational First Aid (OFA)	$60.00/hr	$69.00/hr	$120.00/hr
Event Guard	$45.50/hr	$52.50/hr	$91.00/hr

Mandatory Security Staffing Ratios and Briefing Times

- Supervisor coverage is required as follows: one (1) Supervisor for 4–14 guards on duty at the same time; two (2) Supervisors for 15 or more guards.
- Relief Guard coverage is required based on total guards on duty (excluding Supervisors): 1 Relief Guard for 4–6 guards; 2 Relief Guards for 7–11 guards; 3 Relief Guards for 12–16 guards; 4 Relief Guards for 17–21 guards.
- Mandatory pre–shift briefings apply: Supervisors commence 30 minutes prior to function start time; Guards commence 15 minutes prior to function start time.
- Briefing time is billed once per shift, per day, regardless of shift length or personnel rotations. Costs for any subsequent briefings will be absorbed by the venue.

OVERTIME RATES

Rate per Hour	
Overtime Rate – after 8 consecutive hours	1.5 times booked rate
Overtime Rate – after 12 consecutive hours	2 times booked rate
Canadian Statutory Holidays	1.5 times booked rate
Staffing additions made less than 48 hours prior to shift	2 times booked rate

The minimum call out for Vancouver Convention Centre staff is 4 hours. Changes, additions, or cancellations to staffing must be made 48 hours prior to the start time of the requested shift (not including weekends or holidays) otherwise a minimum charge of 4 hours per staff will be incurred. Staffing additions made less than 48 business hours prior to a shift will incur additional charges. Cancellations during shifts will result in charges for the balance of each shift.

Depending on the event staffing level required for your event, supervisor and relief positions may also be required. Event staff requirements should be determined in conjunction with your Event Manager at least one month prior to your move-in date. Please contact your Event Manager for more information.

CONTACT

PERSONNEL AND SERVICES RATES
EVENT STAFF & SERVICES

Please contact your Event Manager for more information.

HOUSEKEEPING SERVICES

PERSONNEL AND SERVICES RATES

HOUSEKEEPING SERVICES

INTRODUCTION

Prices are subject to change without notice and are subject to applicable taxes.

HOUSEKEEPING PATROLLERS AND SUPERVISORS

Rate per Hour	
Patrollers	$45.50
Supervisors	$51.00

BOOTH VACUUMING, SHAMPOOING, OR DAMP MOP

	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Booth vacuuming (over 200 sq ft)	$0.43/sq ft nightly	$0.50/sq ft nightly	$0.65/sq ft nightly
Booth vacuuming (200 sq ft or less)	$42.00 nightly flat rate	$48.50 nightly flat rate	$63.00 nightly flat rate
Booth carpet shampooing or damp mop (over 200 sq ft)	$0.49/sq ft nightly	$0.57/sq ft nightly	$0.75sq ft nightly
Booth carpet shampooing or damp mop (200 sq ft or less)	$78.00 nightly flat rate	$89.50 nightly flat rate	$117.00 nightly flat rate

EVENT CLEANING

Area	Pre-clean	Nightly-clean	Post-clean
East Ballroom A	$306.00	$405.00	$509.00

PERSONNEL AND SERVICES RATES

HOUSEKEEPING SERVICES

East Ballroom B	$306.00	$405.00	$509.00
East Ballroom C	$280.50	$372.00	$458.50
East Exhibit Hall A	$1,168.50	$1,543.50	$1,933.50
East Exhibit Hall B	$1,005.00	$1,514.00	$2,000.00
East Exhibit Hall C	$770.50	$1,161.50	$1,550.00
West Ballroom A	$787.50	$1,045.50	$1,322.00
West Ballroom B	$824.50	$1,045.50	$1,359.50
West Ballroom C	$824.50	$1,092.00	$1,368.00
West Ballroom D	$479.00	$639.50	$798.00
West Exhibit Hall A	$1,527.00	$2,289.50	$3,028.50
West Exhibit Hall B	$1,871.00	$2,786.00	$3,742.50
West Exhibit Hall C	$2,326.00	$3,499.50	$4,663.50

40-yard open bins are available for waste disposal at a rate of $2,100.00 per bin ordered up to 21 days prior to move-in, a rate of $2,415.00 per bin up to 48 hours prior to move-in, and a rate of $3,150.00 per bin ordered 48 hours or less prior to move-in.

Additional labour charges will apply for staff to sort waste and ensure landfill material is not comingled with recyclable metal and wood products.

Cleaning charges for events with unique aspects will be assessed on a per-event basis and quotes will be provided accordingly.

PERSONNEL AND SERVICES RATES

HOUSEKEEPING SERVICES

Please contact your Event Manager for more information.

CONTACT

Please contact your Event Manager for more information.

PLUMBING SERVICES

PERSONNEL AND SERVICES RATES
PLUMBING SERVICES

INTRODUCTION

All plumbing services are sold on a per booth/exhibitor basis and prices are per Event. Due to limited access to water sources on the exhibit floor, it is important to include your Event Manager in any plans for plumbing requirements. Plumbing services are not available in the ballrooms. Prices are subject to change without notice and are subject to applicable taxes.

PLUMBING EQUIPMENT

Standard Installations **(Exhibit Halls)**	**Advance Rate** **(21 days prior to event move-in)**	**Standard Rate** **(under 21 days to 48H prior to event move-in)**	**Late Rate** **(48H prior to event move-in)**
Self-contained, Triple basin stainless steel sink Hot/Cold Water Supply, 5 gal tank, no plumbing	$781.50	$898.50	$1,172.50
Plumbed, Triple basin stainless steel sink Hot/Cold Water Supply and Drain	$876.50	$1,008.00	$1,315.00
Plumbed, Single basin laundry sink, Cold Water Supply and Drain	$518.50	$596.50	$778.00
Cold Water Supply and Drain	$397.00	$456.50	$595.50
Cold Water Supply Only	$297.50	$342.00	$446.50
Hot Water Supply Only	$599.00	$689.00	$898.50
Tank fill & empty (less than 50 imperial gallons)	$201.00	$231.00	$301.50

PLUMBING SERVICES STAFF

PERSONNEL AND SERVICES RATES

PLUMBING SERVICES

Plumbing Services Staff	Advance Rate (21 days prior to event move-in)	Standard Rate (under 21 days to 48H prior to event move-in)	Late Rate (48H prior to event move-in)
Plumber Labour	$182.50	$210.00	$274.00
Standby Plumber Labour	$182.50	$210.00	$274.00

Note: 4 hour minimum call for Technicians.

Please contact your Event Manager or Exhibit Services add at 604 647 7480 or exhibitservices@vancouverconventioncentre.com for more information.

CONTACT

Please contact your Event Manager or Exhibit Services add at 604 647 7480 or exhibitservices@vancouverconventioncentre.com for more information.


RIGGING SERVICES

PERSONNEL AND SERVICES RATES
RIGGING SERVICES

INTRODUCTION

Riggit Services Inc. is a full-service rigging company with over 20 years' experience in the corporate event arena. We offer innovative, safe, and economical rigging solutions with services ranging from consultation, rentals, rigging plot design to installation and on-site technical expertise.

We offer innovative rigging systems for everything you need to hang including:

- Lighting
- Audio
- Video projection
- Drapes and soft goods
- Displays and banners
- Pyrotechnics and special effects
- Scenic décor
- Scenic carpentry
- Signage and banners

As a key rigging supplier to clients across Canada and the United States, our goal is to meet our clients' needs – every time. If we don't have it, we'll find it. If we can't find it, we'll make it. We will supply any gear required including:

- Electric Chain Hoists
- Manual Chain Hoists
- Aircraft cable
- Key clamps
- Span sets
- GAC Flex
- Beam clamps
- Lifting slings
- Straps
- Pipes
- Swaggers
- Trollies
- Truss
- Shackles
- Chain motors

As the facility's exclusive rigging supplier, we maintain offices at the Vancouver Convention Centre and are always available to answer your questions. Our extensive on-site inventory allows us to give you full rigging support without costly rush couriers when last-minute items are required.

RIGGING SERVICES RATES

PERSONNEL AND SERVICES RATES

RIGGING SERVICES

Rate per Hour	
Head Rigger	$118.50
Lead Rigger	$111.00
Rigger	$106.00

OVERTIME RATES

Rate per Hour	
Overtime Rate – after 8 consecutive hours	1.5 times booked rate
Overtime Rate – after 12 consecutive hours	2 times booked rate
Midnight to 07:00	1.5 times booked rate
Canadian Statutory Holidays	2 times booked rate

Note: The minimum call-out rate for Riggit Services staff is 4 hours.

All calls booked longer than 8 hours are subject to an 8 hour minimum.

Changes, additions, or cancellations to staffing must be made 2 business days prior to the start time of the requested shift (not including weekends or holidays) otherwise a minimum charge of 4 hours per staff will be incurred.

A meal penalty (2 times the applicable rate) will be applied starting at the 5 hour mark for any staff who does not receive a meal break.

Staffing additions made less than 2 business days prior to a shift will incur additional charges.

Crew requests made outside of regular business hours will have a $200 non-refundable deposit applied and any crew booked will start at 1.5 times rate.

CONTACT

Prices are subject to change without notice and are subject to applicable taxes. Please contact Riggit Services Inc. for a customized quote at vccinquiries@riggit.com.

SPECIALTY LIGHTING SERVICES

PERSONNEL AND SERVICES RATES
SPECIALTY LIGHTING SERVICES

INTRODUCTION

Riggit Services Inc. is a full-service rigging company with over 20 years' experience in the corporate event arena. We offer innovative, safe, and economical lighting solutions.

As a full-service company, we offer lighting design services, supervision of event installation and crew management, load in/out and show crews, production management, and technical direction. Our large inventory includes equipment from the following manufacturers:

- Martin
- Robert Juliat
- ETC
- MA Lighting
- Spectrum
- Elation
- Chauvet
- Rosco
- Appollo Design Technology

The following is a sample of our inventory; however, we are also able to source items that are not listed. Please contact us for more information, including rental rates.

Automated Fixtures
Rogue Outcast 1L Beam IP65, Rogue Outcast 2x Wash IP65, Martin MAC Quantum, MAC Viper, MAC 350, MAC 101, MAC Aura, MAC Aura PXL, MAC Encore, MAC Axiom, Mac Ultra, MAC Axiom, Rogue Outcast Beam, Rogue Outcast Elation ZE-37, Elation, and Elation platinum Beam will add excitement to your event. Automated fixtures allow for an amazing amount of versatility in every specialty lighting scenario.

LED Fixtures
Prolights Eclipse LED Lekos, Elation Fresnel KL8, Ovation Mini Fresnel 50TZ, Color Force 12 and 72, Color Blaze, Studio Force 12, and Elation Par.

Consoles
Full MA3 Series, Full MA2 Series, including OnPC, M2Go, Colorsource20, Leprechaun 612 and 6ch Pocket Console. We have the gear to program your show, from a breakout session to the evening galas or a rock concert.

Conventional Fixtures
ETC S4 Lekos, S4 Par, and S4 Fresnel. With our extensive selection of conventional fixtures, we guarantee you will always have the best fixture for your needs, keeping guests focused on your message.

Effects
Hazers, smoke machines, fans.

PERSONNEL AND SERVICES RATES

SPECIALTY LIGHTING SERVICES

Follow Spots
Lycian 1.2 spot and M2 Lycian 2.5 HMI.

Ground-Supported Lifts
ST25 Genie, ST-132, Avenger Triple Rise, and Base and Boom as well as custom heavy duty ground supported truss structure capable of weights in excess of 15,000 lbs.

Motor & Chain Falls
Kito 1 ton chain falls, CM 2 ton, CM 1 ton, CM ½ ton, and CM ¼ motors, Chain Master.

Theatrical Drapes
Velour drapes, fibre optic star drops, and cycloramas will add versatility to your stage. Ask us about our large inventory of soft goods for your event.

Truss
12", 16" and 20"x30" heavy duty box truss is available as the standard for most projects. We also have 2D 12" truss to build custom boxes.

GOBO PROJECTION

Rate per Event	
Gobo Projection Package – East Building Atrium Waterfall	$350.00
Custom Steel Gobo	$250.00

LIGHTING SERVICE RATES

Rate per Hour	
Crew Chief	$87.50
Moving Light Operator	$91.50
Corporate GT	$62.00
Lead Hand	$69.00
Lighting Hand	$62.50

OVERTIME RATES

PERSONNEL AND SERVICES RATES
SPECIALTY LIGHTING SERVICES

Rate per Hour	
Overtime Rate – after 8 consecutive hours	1.5 times booked rate
Overtime Rate – after 12 consecutive hours	2 times booked rate
Midnight to 07:00	1.5 times booked rate
Canadian Statutory Holidays	2 times booked rate

Note: The minimum call-out rate for Riggit Services staff is 4 hours.

All calls booked longer than 8 hours are subject to an 8 hour minimum.

Changes, additions, or cancellations to staffing must be made 2 business days prior to the start time of the requested shift (not including weekends or holidays) otherwise a minimum charge of 4 hours per staff will be incurred.

A meal penalty (2 times the applicable rate) will be applied starting at the 5 hour mark for any staff who does not receive a meal break.

Staffing additions made less than 2 business days prior to a shift will incur additional charges.

Crew requests made outside of regular business hours will have a $200 non-refundable deposit applied and any crew booked will start at 1.5 times rate.

CONTACT

Prices are subject to change without notice and are subject to applicable taxes. Please contact Riggit Services Inc. for a customized quote at vccinquiries@riggit.com.

TELE-COMMUNICATIONS & TECHNOLOGY SERVICES

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

INTRODUCTION

Bell Canada is the exclusive supplier of telecommunications and technology services at the Vancouver Convention Centre. Event rates are up to three days; exhibitors/booths are on a per booth basis. Rental equipment is the property of the facility and must be returned to the technical services staff; charges apply for equipment not returned. Rates do not include taxes and are subject to change without notice. Please advise suppliers and contractors of our exclusivity policies.

VOICE CONNECTIVITY

	Advance Rate **(21 days prior to event move-in)**	**Standard Rate** **(under 21 days to 48H prior to event move-in)**	**Late Rate** **(48H prior to event move-in)**
IP Telephone or Fax Line (IP Telephone includes 1 IP phone set, North America long distance & popular calling features)	$295.00	$335.00	$395.00
Audio Conferencing	By quote	By quote	By quote
Conference Speaker Phone – One Day	$405.00	$455.00	$495.00
Conference Speaker Phone – Two Day	$515.00	$565.00	$615.00
Conference Speaker Phone – Event Rate	$650.00	$695.00	$750.00

DATA CONNECTIVITY

	Advance Rate **(21 days prior to event move-in)**	**Standard Rate** **(under 21 days to 48H prior to event move-in)**	**Late Rate** **(48H prior to event move-in)**

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

Wired Internet – Shared Bandwidth – event rate	$1,465.00	$1,570.00	$1,675.00
Wired Internet – Shared Bandwidth – daily rate	$520.00	$625.00	$835.00
Wired Internet – Each Additional Device	$170.00	$180.00	$190.00
Wired Internet– 30Mbps Dedicated Bandwidth – event rate	$5,140.00	$5,295.00	$5,595.00
Wired Internet – 30Mbps Dedicated Bandwidth – daily rate	$1,885.00	$1,990.00	$2,095.00
Wired Internet– 50Mbps Dedicated Bandwidth – event rate	$8,185.00	$8,605.00	$9,025.00
Wired Internet – 50Mbps Dedicated Bandwidth – daily rate	$3,040.00	$3,250.00	$3,460.00
Wired Internet – 100Mbps Dedicated Bandwidth – event rate	$12,795.00	$13,495.00	$14,485.00

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

Wired Internet – 100Mbps Dedicated Bandwidth – daily rate	$4,595.00	$4,795.00	$5,075.00
Wired Internet – 1Gbps Dedicated Bandwidth – event rate	$41,995.00	$44,095.00	$46,195.00
Wired Internet – 1Gbps Dedicated Bandwidth – daily rate	$15,745.00	$16,795.00	$17,845.00
Wired Internet – Each Additional 1Gbps Dedicated Bandwidth – daily rate	$6,295.00	$7,240.00	$9,340.00
Each additional device	$170.00	$180.00	$190.00
Each additional dedicated wired location (per location)	$795.00	$895.00	$995.00
Internal Network VLAN Drop Location	$795.00	$895.00	$995.00
Each additional device (per device)	$170.00	$180.00	$190.00
Switch – 8 port rental	$75.00	$75.00	$75.00
Wi-Fi Services	**1 Day**	**2 Days**	**Event Rate**

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

Delegate Wi-Fi, 10 Mbps (for Meeting rooms and pre-function areas, not available in Exhibit Halls)	$19.95	$34.95	$54.95
Delegate Wi-Fi, Multiuser Access Code for up to 10 devices, 10 Mbps (for Meeting rooms and pre-function areas, not available in Exhibit Halls)	$155.00	$280.00	$435.00
Enhanced and/or Exhibitor Wi-Fi, 30Mbps, *available everywhere* - 1 Access Code	$158.00	$275.00	$415.00
Enhanced and/or Exhibitor Wi-Fi, 30Mbps, *available everywhere* - 3 Access Codes	$290.00	$415.00	$625.00
Enhanced and/or Exhibitor Wi-Fi, 30Mbps, *available everywhere* - 5 Access Codes	$520.00	$625.00	$835.00
Enhanced and/or Exhibitor Wi-Fi, 30Mbps, *available everywhere* - 1 Multiuser Code for up to 10 Devices	$940.00	$1,045.00	$1,255.00
Customized Solutions	Customized delegate networks, private networks (WPA2) or custom wireless solutions are available by quote		

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

Wi-Fi Internet	Can be purchased on-site via the internet portal.
Client provided Wi-Fi APs are **not** permitted in the Vancouver Convention Centre	Delegate Wi-Fi service is not available in the Exhibit Halls. Free Wi-Fi is available in the East building Coal Harbour Café and the West building LOT185 Café + Wine Bar.

BROADCAST SOLUTIONS

	Advance Rate (21 days prior to event move-in)	**Standard Rate (under 21 days to 48H prior to event move-in)**	**Late Rate (48H prior to event move-in)**
Point to Point In-Building Broadcast Transmit	$1,200.00	$1,380.00	$1,795.00
Point to Point In-Building Broadcast Receive	$325.00	$395.00	$495.00
Bell IPTV/CATV Drop (each)	$395.00	$495.00	$595.00

MISCELLANEOUS EXCLUSIVE TECHNOLOGY SERVICES

	Advance Rate (21 days prior to event move-in)	**Standard Rate (under 21 days to 48H prior to event move-in)**	**Late Rate (48H prior to event move-in)**
Call Centre Solution	By quote. Solutions may be customized based on client needs.		

PERSONNEL AND SERVICES RATES
TELECOMMUNICATIONS & TECHNOLOGY SERVICES

Beam Robots – Virtual Presence Device

TECHNICAL SERVICES STAFF

Rate per Hour	
Technical Labour – Weekdays until 5 pm	$105.00
Technical Labour – Weekdays after 5 pm, Weekends, and Canadian Statutory Holidays	$135.00
Engineering / Digital Signage Time	$145.00

CONTACT

Please contact Bell for a customized quote at 604 647 7377.